# Importance of Planning in Management Developing Organization

L. Jeseviciute-Ufartiene Lithuanian Sports University, Kaunas, Lithuania Email: laima1981@yahoo.com

Abstract—In the dynamic environment demand of continual development is opportunity and a string of survival. Development of every organization is a cyclical or a periodical process. Every period of development is involved with future creation actions of organization and planning. This article shoes relationship of planning action with management and development of organization. According to empirical quantitative research which was made with Lithuanian top managers of business organization there are shown that top managers of Lithuanian business organization do not relate directly planning with management and development of organization. Still they do not deny significance of planning and importance of decisions made during planning for the management and development of organization.

*Index Terms*—planning, management, development, self-development, mind activity.

### I. INTRODUCTION

In the dynamic environment demand of continual development is opportunity and a string of survival. Development of every organization is a cyclical or a step process. Every step of development is involved with future creation actions of organization [1]. According to M. Rac planning is one of twelve future creation actions [2]. Purpose of planning is to schedule tasks that impossible makes possible. P. Drucker maintains that plan of action must become the core of manager's time planning [3]. Once Napoleon was told that there is no battle which goes according to plan. But the same Napoleon planed every battle till minimum details. The manager without plan becomes victim of circumstances.

On the other hand every manager understands significance of planning in the management and development of an organization. The process of planning is connected with the process of manager's mind activity. Continual changes in the environment are the preclusion to use manager's mind activity purposefully and to orientate it into planning. Some thinks that planning is not advisable because the plan has to be reconsidered and has to be changed what has been planned before. This is why the problem of this article is how planning is connected with management and development of an organization.

Manuscript received October 25, 2013; revised January 19, 2014.

The purpose is to determine relation of planning action with management and development of organization empirically according to theoretical reasoning.

Methods: the analysis of scientific literature and questionnaire interview. The analysis of quantitative research data employed the following statistic methods: descriptive statistics (rates, average means and dispersion), correlative analysis (Spearman correlations), and factorial analysis.

Quantitative research was made with Lithuanian top managers of business organizations. According to accredited sample size calculator research sample size was counted [4]. The quantitative research must be made at least with 96 respondents. During research there were gathered 113 filled questionnaires.

#### II. THEORETICAL MEANING OF DEVELOPMENT

Various scientists talk differently about development and self-development. The roots of self-development process concept could be found in the works of Greek philosophers Plato and Aristotle. At present, the ideas about self-development could be found in a number of books by different authors. In 1958 R. Lippitt and B. Westley, while emphasizing the manager's functions and responsibilities, presented a seven-step organization change model [5]. In 1960 W. Rostow formulated a five-level development concept [5]. In 1969 W. French, in 1982 W. Bruke and later in 1998 S. Ramanarayan, T. V. Rao and K. Singh associated organization development with planning theory [5].

In 1978 J. Quinn defined evolutionary self-development of organizations [5]. Almost at the same time in 1979 L. Greiner described self-development through crisis [9]. Similarly but in different ages J. Miller, P. Friesen (in 1984) and G. Minzberg (in 2001) wrote about organization self-development in quantum or revolutionary leaps [5]. Therefore D. Hurst (in 1995) analysed organization development through constant decline and renewal processes [5]. Kindly differently in 1969 R. Beckhard and in 1990, W. L. French and C. H. Bell spoke about development as a step process when the organization is developed only at certain moments [5]. On the other hand, in 1972 N. Margulies and in 1975 R. Selfrige [5] and in 1993 P. Drucker [3] saw organization activity covering

©2014 Engineering and Technology Publishing doi: 10.12720/joams.2.3.176-180

managing processes of various internal and external factors. In 2006 K.Wilber relates development with inner world of person, organization or country [6]. A step process of sociocultural organization development was presented by G. P. Schedrovickij [7], J. Kvedaravicius [8], J. Gharajedaghi [9].

On the other hand, organization development is oriented towards future perspectives [5]. In this article development is related with managers' ability to perceive themselves and their contemplation and to be able to apply it managing and developing organization.

Self-development of the organization is connected with mind activity. The most recent research of D. G. Myers [10] and R. Winston [11] show that brain can create new cells and according to D. Goleman [12] intellect can be developed. Consequently, the opportunities for the individual's development are unlimited and the discussion about development of mind activity in management with the aim of business organization development is purposeful.

### III. THEORETICAL MEANING OF PLANNING

Various scientists discuss about planning in organizations' strategic management. Planning is described as one of organizations' management functions and actually the core function of organization management. This scientific view could be described as West World view. But there is little bit different understanding of planning.

By making researches A. O. Oparanma, D. I. Hamilton and S. A. Jaja concluded that the application of planning as a strategy is the only way to manage the turbulent and competitive environment of business [13]. They recommended turbulent environment of any business managed through planning, strategic management formulations and implementation. Thus there could be agreed with M. B. Baridam that strategic plan making is the first managerial job when the environment of business becomes uncontrollable [14].

Planning could be understood as one of twelve future creation actions. Future creation actions are prognostication, floodlighting, projection, programming, planning, scenario making, project implementation, author supervision, expertise, monitoring, organization, management. There might be confusion thinking about floodlighting, projecting, programming and planning. Thus J. Kvedaravicius sufficiently clearly separates these actions [8]. He maintains that future objects or situations are floodlighted or projected, actions are programmed and tasks are planned. According to R. L. Ackoff planning has a function to make impossible to possible [15]. Thus there could be maintained that just usage of pure thinking could help to manager to separate these actions and find out different meaningful results of contemplation. (When author of the article talks about pure thinking she has in mind manager s' interest and understanding of new management knowledge and their intense to use it in organizations' management.) Mind activity is managers' tool which enable to perceive in planning process what tasks will be required while implementing organization's future created during process of floodlighting and projecting.

According to P. Drucker the plan should become the core of manager's time planning [3]. Once Napoleon was told that there is no battle which goes according to plan. But the same Napoleon planed every battle till minimum details. The manager without plan becomes victim of circumstances. According to M. Rac planning is solution of task or the method of organizing action [2]. The same way maintains M. B. Baridam that planning means to determine the objectives of the organization, examination of the environment and forecasting changes and development of policies, procedures and necessary plans to help achieve the objectives in view of the changing environment [14]. Thus there is important to familiarize with the future of planned tasks. One important notice is that there should be planned only these tomorrow's tasks which could be solved today because there could not be planned things that are not possible to realize.

Accordingly E. de Bono said that managers pretty frequently forget to use mind activity as a tool after they find right decision on their opinion [16]. It is interesting that nobody knows what decision is right and what is wrong. The author of this article agrees with E. de Bono estimation that further contemplation is not the waste of time [16]. Contrarily this further contemplation confirms that the found decision is right. If in contemplation process we found that decision is wrong than it is worth rethink everything again and look for new decision.

A. M. Efendioglu and A. T. Karabulut made researches shown increased importance of strategic planning in local organizations seeking to resemble to foreign organizations [17]. Y. Sarason and F. Tegarden base on knowledge these intentions that planning is related with organizations performance and management results [18].

A. Valackiene suggests planning in crisis as process of discussions and future perspectives [19]. Planning is described as analyses of internal and external aspects with the purpose to see organization's future. According to Turney's research results during planning action there is important communication with the work team [19].

Accordingly there should be mentioned that during planning process there is created message to employees. Thus during planning managers should be able to evaluate all potential tasks and at the same time they have to pick the most important ones. Managers have to be able to describe tasks appropriately to employees. This is the reason why managers should be able to evaluate the newest methods of management theoretically and be able to adjust these theories in practical management and development of an organization. Thus planning is closely related with pure thinking.

### IV. RESEARCH METHOD

On the purpose to analyze actions of the floodlighting and projecting in an organization was made quantitative research with top managers of the Lithuanian business organizations. The instrumentation for quantitative research was formed with the help of the concept operationalization method, referring to M. Seeman methodology [20].

According to accredited sample size calculator the sample size of the research was counted [4]. 6 were accepted as margin of an error. 95 percents were taken as confidence level. The population size of business organizations in Lithuania in 2009 was 64437 [21]. The response distribution was 90 percents according to earlier researches of the authors of this article [5]. The sample size of this research was counted 96 respondents.

Based on the prepared research methodology, quantitative research carried out in the  $2^{nd}$  and  $3^{rd}$  quarters of 2009 support each other with their data. In the process of the quantitative research were collected 113 filled in questionnaires.

Deviation of distribution in regions of Lithuania was zero percent according to percentage of business organizations in these regions. Thus there could be stated that results of empirical research fulfilled situation of Lithuanian business organizations.

For the research questionnaire was made reliability analysis. Cronbach Alpha was 0,647 (when number of questions was 114).

Factorial analyses were made combining statistically and logically combining together propositions about development, planning and separate aspects of mind activity.

## V. RESEARCH RESULTS

Analyzing results of research related with preparation and usage of idea realization plan and estimation of idea realization there could be noticed that managers more frequent use plans in the implementation process (75,7% in Fig. 1) than prepare plans for an idea's realization (71,1% in Fig. 1). This situation of research results could be explained according to managers' perception. Some managers think that they are not planning but they are making simple notes in their notebook or in their mind. They do not relate these notes with plan.

 $\square$  Evaluation of an idea realization results after an idea is implemented

How much plan of an idea realization are used implementing that idea

Preparation plans of idea realization

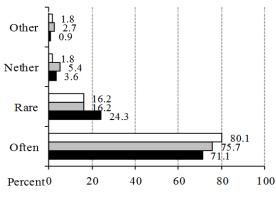


Figure 1. Creation and implementation of an ideas

Estimating research propositions of planning related with aspects of mind activity (Fig. 2) there could be noticed that in the process of planning while considering and making decisions managers use pure thinking  $(0,351^{**})$ , reflection  $(0,342^{**})$ , experience of management  $(0,304^{*})$ , awareness of process  $(0,288^{**})$ . Planning process is related with managers' rational thinking and intuition. Basically middle strength but statistically significant Spearman correlations shows that planning is related with mind activity  $(0,440^{**})$  and development of an organization  $(0,356^{**})$ .

------ Prapareation plans of idea realization

Every organizations' decision is worth to rethink once again and evaluate it

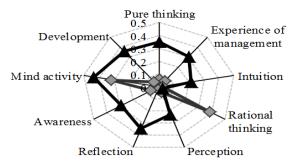


Figure 2. Planning relation with mind activity, its aspects and organizations' development

TABLE I. RELATION BETWEEN PLANNING AND DEVELOPMENT

|                                                                                                                      |                                                                                       | 1          |
|----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|
| nterrite                                                                                                             | Every organ                                                                           | vizations' |
| Development                                                                                                          | Every organizations'<br>decision is worth to<br>rethink once again and<br>evaluate it |            |
| Development of an organization rely on confidence and self-confidence of the                                         | Spearman                                                                              | 0,232*     |
| manager                                                                                                              | N                                                                                     | 99         |
| Development of an organization rely on                                                                               | Spearman                                                                              | 0,295**    |
| manager's self-actualize                                                                                             | Ν                                                                                     | 94         |
| Development of an organization rely on                                                                               | Spearman                                                                              | 0,255*     |
| manager's ability to use real facts                                                                                  | N                                                                                     | 98         |
| Development of an organization rely on<br>employees' intentions to develop                                           | Spearman                                                                              | 0,309**    |
| themselves                                                                                                           | N                                                                                     | 101        |
| Organization development rely on                                                                                     | Spearman                                                                              | 0,205*     |
| managers ability to connect<br>organization's resources with<br>organization's goals                                 | Ν                                                                                     | 100        |
| Organization development rely on                                                                                     | Spearman                                                                              | 0,206*     |
| employees' enterprising action                                                                                       | N                                                                                     | 101        |
| Manager practicing knowledge of<br>management motivates to self-develop                                              | Spearman                                                                              | 0,209*     |
| other organization's members                                                                                         | Ν                                                                                     | 98         |
| While manager s are using theoretical                                                                                | Spearman                                                                              | 0,322**    |
| knowledge in practical management of<br>an organization they motivate to develop<br>other members of an organization | N                                                                                     | 100        |
| Development of an human resources rely                                                                               | Spearman                                                                              | 0,361**    |
| on development of every employees' individual development                                                            | Ν                                                                                     | 100        |

There was not identified correlation between research's propositions of development and propositions of planning. The author of this article makes an assumption that the reason of such results might be that managers do not relate planning with development directly. According to the research results managers do not deny significant of planning to development of an organization.

According to Table I while managers consider and make management decisions there are important self confidence of manager  $(0,232^*)^1$ , ability to self-actualize  $(0,295^*)$ , usage of facts  $(0,255^*)$  and theoretical knowledge  $(0,209^{**})$  in practical management.

At the same time there are important employees intention to develop themselves  $(0,309^{**})$ , their enterprising action  $(0,206^*)$  and development of every person in the organization  $(0,361^{**})$ . According to these data there could be maintained that managers consciously or unconsciously want to involve their employees in management and development of an organization.

This is the reason why managers think that their development could make influence over employees' development. Thus development of every person in an organization might influence over development of all organization.

According to these relations of planning with mind activity and development of an organization there could be noticed that managers perceive significance of planning and unconsciously use separate aspects of mind activity while planning in an organization. On the other hand such managers' perception does not mean that planning is made purposely and properly and that results of planning experience are used creating the future of an organization.

#### VI. CONCLUSION

According to research results there was identified weak but statistically significant correlation between planning and management and development of an organization thus there could be made presumption that top managers perceive the meaningfulness of planning process.

Particularly investigated aspects of managers' mind activity while planning in organizations management enable to determine that in the action of planning top managers use their pure and rational thinking, reflection, experience of management and awareness. Development of planning action could be made by extracting managers' perception and intuition during planning process.

According to research results there could be stated that top managers of Lithuanian business organization do not relate directly planning with management and development of organization. Still they do not deny significance of planning and importance of decisions made during planning for the management and development of organization.

Considering the research results there could be suggested that planning are related with management, development and self-development of an organization. Thus managers should have in their mind that these actions could help survive and expand their business organizations casually and during economic and financial crisis.

Planning is based on manager's ability to use his/ her mind activity. The manager who is developing his/her mind activity could easier influence improvement and development of his/ her employees' individuality. In this case the management of an organization could be improved and developed.

#### REFERENCES

- L. Jeseviciute-Ufartiene, "Organization self-development based on mind activity expansion in management," *Management Theory* and Studies for Rural Business and Infrastructure Development. Research Papers, vol. 5, no. 24, pp. 55-62, 2010.
- [2] M. Rac, "Analyzes of situation. Middle of sociality," Man and Environment, Moscow: Knowledge publishing, No.5/90. 1990.
- [3] P. F. Drucker, *Innovation and Entrepreneurship*, New York: Harper Business, 1993.
- [4] Accredited sample size calculator. (May 15, 2009). [Online]. Available: http://www.raosoft.com/ samplesize.html
- [5] L. Jeseviciute-Ufartiene, "Organization self-development based on mind activity expansion in management," Ph.D. dissertation, Dept. Elect. Lithuanian, Vytautas Magnus University, Kaunas, Lithuania 2010.
- [6] K. Wilber, A Brief History of Everything, Boston: Shambhala Publications Inc. 2000.
- [7] G. P. Schedrovickij, Selected Works: Philosophy, Science, Methodology, Moscow: School of Cultural politics, 1997.
- [8] J. Kvedaravicius, *Management of Organizations Development*, Kaunas: Vytautas Magnus University Press, 2006.
- J. Gharajedaghi, Systems Thinking: Managing Chaos and Complexity, 3<sup>rd</sup> ed. San Diego: Elsevier, 2011.
- [10] D. G. Myers, *Psychology*, 9<sup>th</sup> ed. Worth Publishers New York NY, 2009.
- [11] R. Winston, *DK Human*, London: A Dorling Kindersley Book, 2003.
- [12] D. Goleman, *Leadership: The Power of Emotional Intelligence*, More than sound LLC, Northamton MA, 2011.
- [13] A. O. Oparanma, D. I. Hamilton, and S. A. Jaja "Strategies for managing hospitality in a turbulent environment: nigerian experience," *International Journal of Management and Innovation*. vol. 1, no. 1, pp. 24-36, 2009.
- [14] M. B. Baridam, Management. Paragraphics, Port Harcourt, 1995.
- [15] L. A. Russell, *Creating the Corporate Future: Plan or be Planned for*, New York: John Wiley & Sons, 1981.
- [16] E. De Bono. (2010). The mechanism of mind. [Online]. Available: http://www.pdfbook.co.ke/details.php?title=The%20Mechanism% 20of%20Mind&author=Edward%20De%20Bono&category=Gen eral&eid=69848&type=Book.
- [17] A. M. Efendioglu and A. T. Karabulut, "Impact of strategic planning on financial performance of companies in Turkey," *International Journal of Business and Management*, vol. 5. no. 4. pp. 3-12, April 2010.
- [18] Y. Sarason and F. Tegarden, "The erosion of the competitive advantage of strategic planning," *Journal of Business and Management*, vol. 9, no. 1, pp. 1-21, 2003.
- [19] A. Valackiene, "Efficient corporate communication: Decisions in crisis management," *Inzinerine Ek Onomika-Engineering Economics*, vol. 21, no. 1, pp. 99-110, 2010.
- [20] M. Seeman, "On the meaning of alienation," in *Continuities in the Language of Social Research*, P. Lazarsfeld, A. Pasanella, and M. Rosenberg Ed., New York: Free Press, 1972.
- [21] Statistic Department of Lithuania Republic. (May 15, 2009). [Online]. Available: http://db1.stat.gov.lt.

<sup>&</sup>lt;sup>1</sup> Note: here and further in text the significance of Spearman's correlation (p) is: \* -0.01 ; \*\* <math>-p < 0.01.



Laima Jeseviciute-Ufartiene was born in Telsiai, Lithuania in 02-02-1981. In 1999 she graduated from the secondary school and entered Vytautas Magnus University into Business and economics' faculty. In 2004 she got Bachelor degree in the field of organizations' management. In 2006 she got Master degree in management. At Vytautas Magnus University in the city of Kaunas in Lithuania in 2010 she graduated her university studies and got degree of doctor in Social

science, Management and Administration. Her topic of doctoral dissertation was 'Organization self-development based on mind activity expansion in management'.

Her work experience started in 2010. Her first job was as product development manager at business organization 'Senuku prekybos centras' in Kaunas, Lithuania in 2004 till 2005. She worked administrator in 'Konica Minolta Baltia' in Kaunas, Lithuania in 2005.

She worked business consultant in 'Bankines konsultacijos' in Kaunas, Lithuania in 2005 till 2010. In 2008 she started her lecture career. Since 2010 she has been a lector of business disciplines like 'Quality management', 'Business management', 'Business ethics', 'Project management', 'Strategic management', 'Customers' behavior' in Lithuanian sports university and University of applied sciences in Kaunas, Lithuania. The main articles of her scientific work are:

Jesevičiūtė-Ufartienė, L., Kvedaravičius, J. 'Development of business organization using new management knowledge'. Scientific articles of the 7th International Symposium on Entrepreneurship in Tourism and The Experience Stratos Workshop Inter-disciplinary Approaches, 27–30 April 2011, pp. 74-87.

Jesevičiūtė-Ufartienė, L. "Minties veiklos plėtra valdyme grįstas organizacijos vystymasis," Vadybos mokslas ir studijos – kaimo verslų ir jų infrastruktūros plėtrai. Mokslo darbai, Nr. 5(24), 2010. pp. 55-62.

Dr. L. Jeseviciute-Ufartiene is interested in management and development of organizations and leaders or/and managers role in these organizational process.